

# COVID-19 CLIENT UPDATE & RESPONSE RESOURCES

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**Category:** [News](#)

The effects of the COVID-19 outbreak are many and far-reaching. With each day, organizations face new challenges in protecting the health of their employees and maintaining efficient business operations.

We want to inform you of the various steps we are taking to mitigate risk and maintain business continuity. McMillan is responding to the COVID-19 outbreak on three fronts: protecting the health and safety of firm members; ensuring uninterrupted delivery of legal services; and providing legal guidance to clients in their own decision-making in this ever-shifting environment.

We have posted a COVID-19 Information Site on our intranet that includes access to firm communications and links to the websites of federal, provincial and local health authorities. We have established regular firm-wide communications, updating lawyers and staff on McMillan's evolving travel restrictions and back-to-work protocols, and sharing breaking news from WHO and Health Canada.

To coordinate an effective firm-wide response, McMillan has established a Pandemic Task Force composed of lawyers and senior management who oversee the firm's COVID-19 contingency plans. In preparation for possible office closures, we are providing lawyers and staff the resources and communications tools they need to work productively off-site, should the need arise. Clients can rest assured that all critical firm functions will be performed, and the firm's high level of client service maintained.

We continue to monitor the impact of the COVID-19 outbreak as it develops. To help our clients work through this evolving landscape, our lawyers have created [Coronavirus - A Preparedness and Response Guide for Canadian Businesses](#) and the [COVID-19 - Employer Considerations & Planning for Work Disruption](#) bulletin for your reference.